

# **East Berkshire Advisory Group Minutes**

## **Wednesday 22nd November 2023 6.30pm**

### **Location- Teams**

#### **Attendance:**

**DOB** Dermot O'Brien - AG

**JF** Jane Figg - AG

**UA** Umar Ansari- AG

**JD** Jo Dixon - HW

**SU** Shahanaz Uddin - HW

**ND** Nick Durman - HW

**AB** Ann Brosnan - HW Minutes

**Apologies:** Neil Bolton-Heaton and Kevin Barry

#### **Agenda**

1. Introductions and review actions of previous meeting
2. Enter and View Decision Making
3. Prioritisation exercise Bracknell/RBWM/Slough
4. Any other business

#### **Minutes**

##### **Introductions**

JD introduced Ann to the group and explained that she would be taking the minutes and is also joining the team in December to be the Volunteer and Enter & View Lead.

### **Enter and View decision making.**

JD went through the process for the planned Enter and View programme and explained that a matrix had been developed to score the selected care homes. These scores can be revisited at future AG meetings as more information comes to light.

### **Prioritisation Exercise Bracknell/RBWM/Slough**

The list of care homes was discussed and the matrix used to apply scores for each home and determine the need to conduct an Enter and View. UA also gave input from the CQC reports. The AG gave scores as did the HW Team.

The list has had input from the LAs, who have stated their preferences for the scheduling of the visits, although these are suggestions and do not have to be followed by Healthwatch.

Slough currently has two homes that are inadequate and CQC has asked that these are not visited at present.

A discussion took place around the timings for Enter and View. There will be some challenges in terms of those care homes which have a large number of residents, but it was agreed that this should not mean they are not visited.

A first visit would benefit from being to a care home which had a 'Good' rating as it was decided that this would give a good benchmark for subsequent visits. Only one home was identified as needing special support as it has residents with learning difficulties, however this was also the smallest home on the list.

It was agreed that the visits would be rotated across the three LAs.

Currently there is no target for the number of homes to be visited in 2024, although Neil Bolton-Heaten has an idea and this will be discussed further once the process begins.

ND: One a month would be a big ask as we need to negotiate with the care homes and work collaboratively with them. It should get quicker as we go along and the process is refined.

SU: We can contact a number of homes at the same time and see who comes back to us. After care homes we can look at GPs etc.

There is a standard Healthwatch England template for the report. Neil has been pulling together the Enter and View Policy across Healthwatch in Help and Care. This will include all documents and each volunteer will have a pack to take with them.

It will be important to go in on different days and at different times to get a full idea of how the homes are operating.

**JD completed the scoring and will send it out to the AG for further feedback.**

**AOB**

None